

## 005.3 CON

### CONTENTS

1. Submitting Requests for Service	1
2. Identifying Systems that Need Rework	30
3. The Impact of Estimating on future System Costs	55
4. Evaluating System Development Techniques	75
5. Evaluating Documentation Techniques	103
6. Rapid Prototyping	126
7. Evaluating Methodologies and Specification Techniques	154
8. Quality Assurance	180
9. Cost-effective Software Maintenance	204
10. Evaluating Software Department Administration	226
11. Do It Yourself-the Personal Computer Revolution	253
12. Action Plan	282
Bibliography	301
Index	305