

## CONTENTS

**Preface / vii**

**Acknowledgments / xi**

- 1. Quality Control and Quality Assurance / 1**
- 2. Elementary Statistics / 7**
- 3. Statistical Quality Control Techniques / 18**
- 4. Analytical Methods / 32**
- 5. Instrument and Equipment Calibration and Maintenance / 48**
- 6. Documentation for Quality Assurance / 59**
- 7. Computers and Quality Assurance / 77**
- 8. Establishing a Quality Assurance Program / 89**
- 9. Laboratory Accreditation / 110**

**Bibliography / 119**

**Index / 121**