

CONTENTS

1 Introduction to laboratory accreditation	1
2 Quality systems in laboratories	39
3 Establishing a quality system	67
4 Getting the most out of the National Measurement Accreditation Service (NAMAS)	169
5 Maintaining accreditation	181
6 Extending your scope of accreditation	185
7 Examples of manuals	189
8 Summary	235
Appendix A: Example of a vertical audit	239
Appendix B: Example of audit questions for a chemistry laboratory	240
Appendix C: Example of audit questions for a microbiology laboratory	244
Appendix D: Example of an audit report form	249
Appendix E: Example of an audit summary form	251
Appendix F: Example of a training record	252
Index	259