

SUBJECT INDEX

A		Codes of practice	91
Applications	34	CONQUAS	8
Appraisal costs	21	Construction	96
Architectural work	107	Construction control	103
Architectural drawings	107	Construction process	96
Architectural inspection checklist	107	Construction supervision	112
Audits	36	Construction management	18
Audit execution	130	Contract review	34
Audit frequency	156		50
Audit plan	129	Corrective action	36
	156		115
Audit preparation	130	Corrective action requests	93
Audit programme	158		132
Audit records	136		133
Audit report	93	Correspondence	81
	156	Cost savings	21
	163	Customer audit	154
Audit schedule	129	Contract administration	81
Audit scope	156	Contract drawings	93
Audit team	160	Controlled documents	91
Award of certificate	163		
B		D	
Benefits	20	Defective work reports	93
	155	Delivery	117
	175	Design-and-build	18
	178	Design-then-build	18
	181	Design activity	67
		Design changes	77
		Design control	34
			64
		Design input	73
		Design output	74
		Design planning	67
		Design process	64
			76
		Design reviews	74
			76
		Design verification	76
		Detailed design	77
		Development planning	67
C			
CDC	181		
Certification	174		
Certification body selection	159		
Certification process	160		
Check list	67		
CIDB	8		
	167		
Client's brief	64		
Client supplied information	89		
Client supplied materials	89		

Document approval	91	Inspection, measuring &	
Document changes	93	test equipment	96
Document control	35		112
	81	Inspection and test status	96
	90		112
	121	Internal auditors	127
Document issue	91	Internal audit plan	93
Document modifications	93	Internal audit report	132
Document review	160	Internal quality audits	127
Document transmittal notes	91	International Standards Organisation	29
Draft International Standards	187		
Draft manual	173	ISO 9000	29
Draft procedures	173	ISO 9000 theories	169
Drawing register	93	ISO 9000 training	169
Drawings	74	ISO 9001	29
	93		
		ISO 9002	29
E		ISO 9003	29
Education	173	ISO 9004	29
Estimating	79	ISO 10011	156
External consultant	169	ISO 10011 Part 1	156
External work	110	ISO 10011 Part 2	157
		ISO 10011 Part 3	158
F			
Failure costs	21	L	
Feasibility	77	Levels of audit	153
Feedback	137	List of suppliers	83
	174	Live audit	162
Finance control	82		
First party audit	153	M	
		M&E consultant	107
H		M&E co-ordinator	107
Handling	117	M&E inspection checklist	107
Handing over inspection	112	M&E maintenance	107
	119	M&E nominated subcontractors	107
Head office operations	81	M&E services drawings	107
		M&E work	107
I		Management action plan	149
Implementation	173	Management adhoc reviews	146
Inception	77	Management commitment	168
Inspection	93	Management responsibility	34
	96		37
	112	Management representative	38

Management review	42	Progress of works	82
	93	Progress payments	82
	145	Project specific documents	122
Master circulation list	91	Purchaser	29
Materials wastage report	93	Purchaser supplied product	89
Mobilisation	102	Purchasing	35
Motivation	175		82
	178	Purchasing data	84
	181	Purchasing manager	83
N		Q	
Neo Corporation	178	Qualification Criteria	157
Nominated sub-contractors	90	Quality assurance	12
Non conformance	133	Quality assurance team	168
Non-conformance costs	21	Quality control	12
Non-conforming product	114	Quality management	12
		Quality management system	12
O			24
Organization	38		36
Organisational framework	50		43
Outline proposals	77		50
		Quality manual	44
P			160
Packaging	117	Quality policy	37
Performance rating	83	Quality procedure	47
Performance report form	83		160
Precast concrete	105	Quality records	49
Premium Scheme	8		81
Prestressed concrete	105		82
Prevention costs	21		93
Process	29		121
Process control	35		132
	96	Quality system documents	122
Product	29	Quality system manager	38
			83
Product categories	187		127
Product information	91		168
Product verification	88		
Production information	77	R	
Project quality plan	48	Receipt of drawings	81
	67	Receiving inspection	112
	93	Reinforced concrete	105
	97	Review	36
Project quality records	93		174

S		Training	93
Scope of certification	160		36
Second party audit	154		140
Seven steps	167	Training procedures	140
Site documents	121	Training records	140
Site reports	79		
Sketch design	77	V	
Special processes	103	Value chain	79
Specifications	82	Variations	81
Standards	91	Vision 2000	187
Storage	117		
Structural drawings	105	W	
Structural inspection checklist	105	Withdrawal of certificate	164
Structural steel	105	Woh Hup	175
Structural work	105	Work instructions	93
Sub-contractors	82		
	83		
	105		
	107		
Supplementary standards	187		
Supplier	29		
	82		
Surveillance	163		
	164		
System inspection	132		
T			
Technical Committee (TC)176	186		
Technical documents	91		
Tender analysis	52		
Tender evaluation and estimate	52		
Tender preparation	51		
Tendering	50		
	79		
Test plans	93		
Test records	93		
Third party audit	154		
Third party certification	4		
	93		
	154		
Third party registration	154		
Total quality management	16		
	184		